

## Customer Spotlight

Citizens Thermal is excited to welcome a new customer this December. The Alexander, a Dolce Hotel, will be located at the northeast quadrant of Delaware and South streets and is the tallest building and an anchor in the Indianapolis' new CityWay neighborhood. The hotel is named to honor Alexander Ralston, who developed the original city plan for Indianapolis.

"The Alexander is a new hotel experience, not found currently in Indianapolis," said Michael Moros, General Manager for The Alexander. "Not only is the design, ambiance and art unique to Indianapolis, but the hotel also brings outstanding dining via Cerulean and the Plat 99 lounge offers fun, light food and unique libations created by true mixologists."

The hotel will have 209 rooms and 52 extended-stay rooms. Its outdoor banquet and event space will be able to

accommodate more than 280 people, and its boardroom will have a stunning view of downtown Indianapolis. In addition, conference center meeting rooms will be stocked with the latest hi-tech, built-in audio-visual and Wi-Fi connectivity.

"Guests at The Alexander will arrive at a four-diamond hotel and discover it's anything but standard," said Moros. "The hotel will have 40 pieces of original art—12 of which were commissioned specifically for The Alexander. Through it all, guests will experience personalized service and attention to detail that will make their stay at The Alexander unforgettable and unique."

Construction at the Alexander is now focused on interior finishes. The hotel is on track to be completed for a December opening.



## Clean Air Act Requirements for RICE Engines



In recent years, the U.S. Environmental Protection Agency (EPA) has increased its regulation of toxic air emissions that come from internal combustion engines. The National Emission Standards for Hazardous Air Pollutants (NESHAP) for Reciprocating Internal Combustion Engines (RICE) now regulates all sizes of stationary combustion engines. That includes all emergency backup power at major and area sources of hazardous air pollutants (HAP).

Since 2004, EPA has regulated engines greater than 500 horsepower (HP) at major HAP sources. Since 2008, EPA has also regulated new engines located at major and area HAP sources. Now, however, EPA regulates all compression ignition (diesel) and spark ignition (natural gas, gasoline, propane, etc.) engines at major and area HAP sources. This includes non-emergency engines greater than 500 HP.

The most recent update to the regulation means new and existing compression ignition engines not previously covered by the EPA regulation, must demonstrate compliance by May 3, 2013 and spark ignition engines must demonstrate compliance by October 19, 2013.

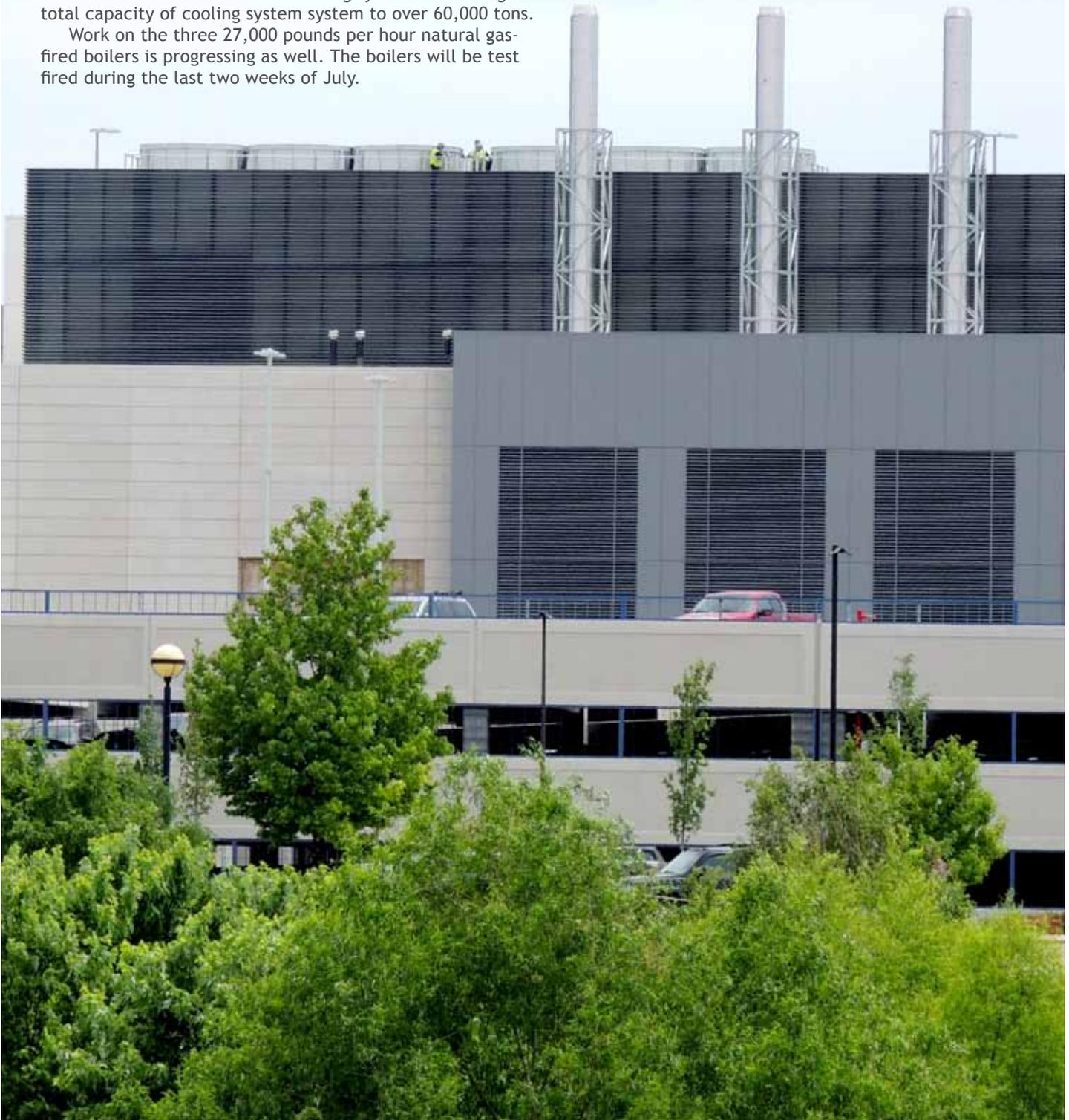
Depending upon the size, type, and date of manufacture, an engine will need to undertake compliance activities containing specific emission requirements. Some of those requirements could include tracking fuel usage, maintenance activities, and hours of operation. Additionally, emissions testing and air pollution control may be needed.

For compliance information, visit [www.epa.gov/ttn/atw/rice/ricepg.html](http://www.epa.gov/ttn/atw/rice/ricepg.html). For information about the regulations, contact the Indiana Department of Environmental Management (IDEM) at (317)232-8172 or [www.in.gov/idem/5671.htm](http://www.in.gov/idem/5671.htm).

## Chiller Boiler Plant at Eskenazi Health

Work is on schedule and on budget at Citizens' new Chiller Boiler Plant (CBP) housed at Eskenazi Health, also known as the new Wishard Hospital. Two 3,000 ton chillers at the plant became operational in early June and are now available to provide cooling to Eskenazi Hospital, as well as to the remainder of Citizens' district cooling system. This brings the total capacity of cooling system system to over 60,000 tons.

Work on the three 27,000 pounds per hour natural gas-fired boilers is progressing as well. The boilers will be test fired during the last two weeks of July.



## Citizens Presents Flights of Fancy at Indianapolis Zoo

Looking for some family fun this summer? Visit an extravaganza of showy feathers, explosive color and amusing antics as the Indianapolis Zoo's all-new Flights of Fancy exhibit. Flights of Fancy: A Brilliance of Birds presented by Citizens Energy Group offers up-close experiences with colorful and curious birds from around the world.

Designed especially for families with young children, this all-new Encounters exhibit provides an opportunity to get close to the animals. Visitors will be able to stroll through three brilliant aviaries, enjoy interactive feedings, watch a parade of pink flamingoes, and rediscover the birds that have brightened your imagination since childhood. A nose-to-beak experience awaits you!



## Employee Spotlight — Bob Purdue

Bob Purdue is the Director of Thermal Operations and is responsible for the day-to-day operation of the Steam and Chilled Water businesses. Bob has worked at the Perry K Steam Plant for over 34 years including the last 11 years with Citizens. Bob's favorite part of this job is seeing Citizens' employees provide safe, reliable, competitive products and services.

When he's not working, Bob enjoys spending time with his wife, kids, and grandchildren. He's a self-proclaimed "car guy" and plans to purchase a 60's - 70's hot rod in the near future. In the summer, Bob enjoys boating and in the winter he coaches 4th-12th grade girls' basketball.



Bob Purdue

### Steam and Chilled Water Service Telephone Numbers

**John Eddington**,  
Superintendent, Facility Operations  
317-236-6710 (office)  
317-695-0688 (cell)

**Bob Purdue**,  
Director, Thermal Operations  
317-693-8701 (office)  
317-695-0512 (cell)

**Bob Asher**,  
Manager Customer Services  
& Distribution  
317-693-8704 (office)  
317-225-9602 (cell)

**David Stewart**,  
Marketing Sales Assistant  
317-261-8794

**Bob Taber, Foreman**,  
Customer Service & Metering  
317-693-8883 (office)  
317-27-1608 (cell)

**Toll Free Number - Customer Service & Billing**  
877-313-2467

**Bob Anderson**,  
Manager Operations & Maintenance  
317-693-8753 (office)  
812-946-6373 (cell)

**Todd Fuller**, Facilities Manager  
(Chilled Water Operations)  
317-236-6702 (office)  
317-695-2099 (cell)

**Joe Ray**,  
Operations Supervisor  
Chilled Water Operations  
317-236-6703 (office)  
317-431-2541 (cell)

### Other telephone numbers: Marketing - Steam and Chilled Water

**Bill Petty**,  
Manager Market Development  
317-927-4742 (office)  
317-431-3358 (cell)

### Steam and Chilled Water Service Emergency Contacts

*In the event of a steam or chilled water emergency, Citizens Thermal can be reached at the following numbers:*

**Steam Plant Operations  
Emergency 24-Hour Number  
(Steam Operations Control Room)**  
317-261-8804

**Shift Supervisor's Office**  
317-261-8819

**Ron Pinkins**,  
Operations Supervisor  
317-693-8807 (office)  
317-431-4414 (cell)

**Chris Braun**,  
Vice President, Energy Operations  
317-927-4604 (office)  
317-508-1188 (cell)

**Chilled Water Plant Operations  
Emergency 24-Hour Number  
(Chilled Water Control Room)**  
317-236-6700