



New Development Utility Availability Request

The New Development Utility Availability Request is used to request a preliminary analysis or submit preliminary development inquiries for subdivisions and/or other multi-lot developments requiring main extensions.

Step 1: Visit info.citizensenergygroup.com/permits-and-forms for the New Development Utility Availability Request and complete the online form.

> Internal - Application in Processing

Step 2: Applicant will be emailed a link to an online project folder for uploading required submittal documentation. (i.e. development map, demands/flow, etc.)

Step 3: Notify Citizens (reach@citizensenergygroup.com) of submittal.

> Internal - Application in Review

Please allow a minimum of 1 week.

If requesting a preliminary analysis, please allow an additional 2 weeks for hydraulic modeling.

Step 5: Once ready to proceed with the development, an application for the sanitary main extension and/or water main extension can be submitted online at

info.citizensenergygroup.com/permits-and-forms.

For more information:

Website: info.citizensenergygroup.com/permits-and-forms

New Service Contact Center info: 317-927-4444
(M-F 8:00am-4:30pm)

NewService@CitizensEnergygroup.com