

Citizens Energy Group

replaced your lead service line with a new service line near your home.

We ask that you use the instructions below to flush your water lines to maintain optimal water quality.



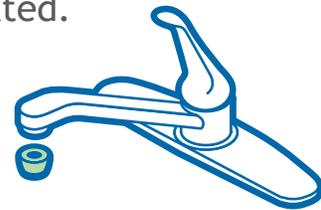
Immediately following service line replacement:

Until flushing is completed, do not use:

- Tap water
- Hot water
- Ice maker
- Water dispenser

Whole House Plumbing Flush (1-time flush):

1. Remove faucet aerators from all cold water taps in the home and clean out any particles that may have accumulated.
2. Beginning in the lowest level of the home, fully open the cold water taps throughout the home. Be sure to run water in bathtubs and showers as well as faucets.



3. Monitor flows to ensure that all fixtures properly drain and do not back-up.
4. Let the water run for at least 30 minutes in all taps.
5. Turn off each tap starting with the taps in the highest level of the home.

A sample kit will be delivered to your property. We ask that you collect water samples to confirm your water quality. Instructions for sample collection and sample pickup will be provided with the sample kit.



Daily Plumbing Mini-flush (continue until receiving satisfactory sample results):



Each morning, prior to use of any faucets for drinking or cooking:

1. Fully open cold water tap.
2. Let the water run for 5 minutes.
3. Repeat flush any time water goes unused for six or more hours.

Repeat this process until receiving results confirming lead results are below regulatory guidelines.



To learn more about Citizens' water quality, visit CitizensEnergyGroup.com/waterwizard



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