



clean waters | clean neighborhoods

## Lift Station #104 Replacement Project

### West Green Springs Road at North Furman Avenue

In an effort to protect the water resources of our community and to provide unparalleled service to you, our neighbor and customer, Citizens Energy Group (Citizens) will be replacing and constructing facilities near your home.

Prior to the start of construction of these projects, Citizens would like to answer some frequently asked questions you may have regarding the work:

#### What is a Lift Station?

A lift station is a small pumping station that assists in transporting wastewater from local neighborhoods into the city-wide wastewater collection system. The wastewater collection system conveys the used water (also known as sewage) to wastewater treatment facilities (owned by Citizens), where the water is treated before being discharged to the natural waterways that flow through our city.

#### Why is replacement of a Lift Station necessary?

The pumps within a station are mechanical devices that wear out over time. The pipes and concrete structures of a station can be affected by weather and corrosion. In order to provide uninterrupted service to its customers and to maintain facilities that prevent the accidental discharge of untreated wastewater, Citizens conducts an on-going/replacement program for its lift stations.

#### What will I see?

Beginning in early February, excavation and lifting equipment will be delivered to the site to remove and replace components of the lift station and associated underground piping. Equipment operators, pipe fitters, electricians, and other skilled technicians and tradesmen will perform the replacement. You will also see temporary security fencing, and possibly, traffic control devices to inform you of safety concerns and/or road closures. Citizens is committed to safety, both yours and our workers, so please heed the safety warnings. The work to replace the lift station, secure the site, and return the station to service will only take a few months; however, this project also consists of the installation of what is called a force main down North Girls School Road and along Rockville Road to the west.

A force main is a pressurized sewer pipe that conveys wastewater in a situation where gravity sewage flow



is not possible. Pumps or compressors push the sewage through the force main from lower to higher elevations or across landscapes where deep excavation is not feasible. We anticipate construction of the force main to begin in February of 2019 followed by the lift station, with all construction to be completed by July of 2019.

The contractor will return to restore landscaping as the seasons allow. When completed, all you will see of the replaced lift station will be the above-ground control panel, concrete pad and access drive; the rest will reside underground.



*During construction of the force main, you will likely see a drill rig (pictured above), pipe laid out on the road and traffic control devices.*

### Will I experience any inconvenience?

For the most part, the majority of work will be conducted at the site of the existing lift station in existing easements and rights-of-way, but minor temporary inconveniences are possible, including road closures and traffic restrictions. You may also notice the following:

- There may be some pipe installation or unloading of equipment in the road ways, for which the contractor will provide traffic controls; road cuts will be repaired as promptly as possible.
- Temporary pumps and associated hose pipes may be needed to maintain service while new pumps are being installed; these will create a brief visual impact.
- There will be normal noise associated with construction equipment.
- The work will be scheduled to minimize the impact to the greatest numbers of neighbors.
- In a very few cases, brief interruption of your water and/or sewer service may be necessary; if this is necessary, the contractor will inform you via a door hanger notice prior to the interruption and the interruptions should be less than a few hours.

Citizens Energy Group respects the sanctity of your neighborhood and appreciates your patience. As we and

our contractors strive to minimize the impacts to you, we trust that you will deem minor inconveniences small costs for the priceless benefit of dependable and secure wastewater removal and treatment.

### Who will be doing the work in my neighborhood?

The construction work in your neighborhood will be performed by Ottenweller Contracting, a Hoosier company with home offices located in Fort Wayne, Indiana. Personnel from Citizens Energy Group and from Citizens' locally-based engineering consultant, Christopher B. Burke Engineering, will also be on site periodically. All workers on site will wear Citizens' safety training stickers on their hardhats and will gladly provide additional identification if requested.

### Who is in charge?

The work is being done at the direction and under the authority of Citizens Energy Group.

### Who should I contact with questions?

Citizens will be represented on site by Resident Project Representative Mark Kaiser of Christopher B. Burke Engineering. Please contact Mark at 317-266-8000, by e-mail at [mkaiser@cbbel-in.com](mailto:mkaiser@cbbel-in.com), or visit with him on site.

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