#### **Safety Tip**

Keep space heaters three feet from flammable items like furniture or blankets. Turn space heaters off when leaving a room or going to bed. Never leave a space heater unattended.

### **Energy Efficiency Tip**

Check your ducts for air leaks. Poorly sealed or insulated ducts lead to higher energy bills.

### You May Qualify for the Earned Income Tax Credit

Low to moderate income working individuals and families may qualify for the Federal Earned Income Tax Credit (EITC). The amount of EITC received is dependent on income, marital status, and number of children. For more information, visit IRS.gov and click on Credits and Deductions.

# of Children	Individual Filer	Joint Filer	Max Credit
0	\$14,880	\$20,430	\$506
1	\$39,296	\$44,846	\$3,373
2	\$44,648	\$50,198	\$5,572
3+	\$47,955	\$53,505	\$6,269

# Citizens Helps with Tax Preparation

Citizens is offering help with tax preparation every Thursday (1 p.m. to 6 p.m.) and every other Saturday (9 a.m. to noon) starting February 9 until April 13 at Citizens' headquarters, 2020 N. Meridian Street. Please call 317-924-3311 to schedule an appointment. Please note Citizens is unable to help individuals with a home business.

Customers seeking assistance should bring:

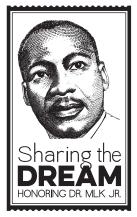
- Photo ID
- W2 Form
- Social Security Card
- A list of itemized deductions and any supporting paperwork
- A list of charitable contributions and any supporting paperwork

### Citizens Temporarily Changes Disinfectant in Water

A change in the disinfectant Citizens uses to treat our water supply was made Friday, January 27 and some customers may notice a slight difference in the taste and odor of their tap water as a result. Customers often compare the odor of the water to a swimming pool. Changing the water's disinfectant from chloramine to free chlorine is conducted annually as preventative maintenance to assure the quality of our drinking water. Practiced for many years, this procedure is commonly used throughout the drinking-water industry. Customers may notice the change in taste and odor until March.

Tap water is still safe to drink and meets all regulatory requirements during this time. Customers conducting dialysis treatment or other customers using reverse osmosis systems should verify their filters are working appropriately for the type of disinfectant used. Customers with aquariums or sensitive plant species may need to take steps to remove the disinfectant prior to use.

## Citizens Completes Largest Sharing the Dream Project in Event History





Painting walls, adding storage, installing appliances and cleaning rooms at Riverside Park were just a few of the jobs hundreds of Citizens Energy Group employees tackled during the ninth annual Sharing the Dream event. Citizens employees participate each year in Sharing the Dream, a multi-day service project which gives employees a chance to serve the community and honor the life of Dr. Martin Luther King Jr. This year's project, which renovated nearly every room of Riverside Park's 35,000-square-foot recreation center, was our largest Sharing the Dream project ever.

The scope of work ranged from adding fresh coats of paint to painting murals, adding walls to create storage space, installing new carpet and furniture, pouring new floors, replacing lights, building flower beds, rehanging banners in the gym and fixing leaking toilets in the locker rooms. A new Indy Parks Customer Service Center, which opens later this month, was also relocated from the City-County Building to Riverside Park.

Citizens employees donated nearly 1,000 hours of volunteer time during Sharing the Dream. Citizens and its generous partners donated nearly \$1,000,000 either monetarily or in-kind. Check out the amazing transformation by visiting Riverside Park.