

NOVEMBER 2024 TOP GOLF, 2025 PICKLEBALL, CLAY CLASSIC, SUMMER BASH SILENT AUCTION



Fiscal year 2025 was an exciting year for the Warm Heart Warm Home Foundation™. Donors like you supported new and returning events, including our Topgolf event in November 2024, as well as The Greatest Spectacle in Pickleball, our Summer Bash silent auction, and the new Citizens Clay Classic! With your support, Citizens was able to fundraise more than \$170,000 for the Warm Heart Warm Home Foundation™.

In 2024, Citizens awarded more \$867,732 in customer assistance in the form of \$792,139 in grants, and another \$75,593 in utility repairs, helping 6,619 customers. Each year, Citizens matches \$50,000 towards financial assistance efforts.



► **Did You Know?** If you make contributions to United Way of Central Indiana, you can designate your funds to support the Warm Heart Warm Home Foundation™. On United Way's pledge site, select your giving method, followed by the "choose a nonprofit to support", followed by "select another nonprofit". Select Warm Heart Warm Home or search for it by name.

TESTIMONIALS/STORIES

- When a senior citizen discovered a leak in her foundation caused her water fixtures to fail, she feared she would have to sell her home just to survive. Warm Heart Warm Home provided assistance with repairs, helping her keep her home.
- "I was without hot water and didn't realize how rough it would be. My old water heater wasn't vented properly and the service technician told me I could have died from carbon monoxide poisoning. You probably saved my life!"
- When a leaking spigot caused a customer's water bill to triple, they didn't know how to cover the \$800 price tag quoted by a local plumber for repairs. Warm Heart Warm Home Foundation™ worked with Gordon Plumbing and repaired the leak at no cost to the customer. "I could not afford the repair without Citizens assistance. I am so thankful and grateful for the help."

Without essential utilities like water, sewer service, and heat, a house is just a temporary shelter. Citizens Energy Group makes bold efforts to improve processes and lower costs, but affordability issues can still pose a challenge to customers. The Warm Heart Warm Home Foundation™ provides vital assistance to individuals who just want to ensure their house stays a home. On behalf of the Foundation, thank you for making a big impact!

— Shannon Stahley

Warm Heart Warm Home Foundation™ Board President
Citizens Energy Group Director of Corporate & Public Affairs

ABOUT YOUR IMPACT

MORE THAN
\$867,000

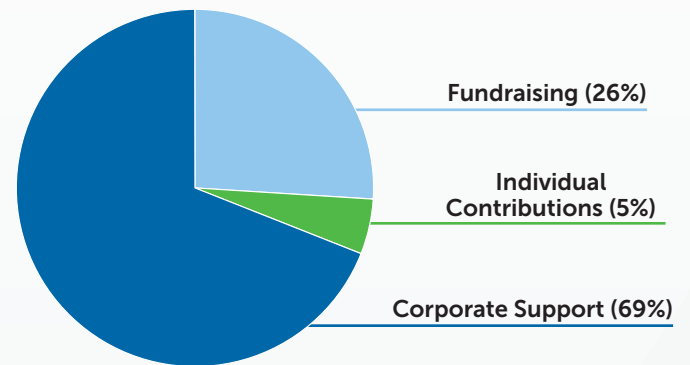
IN ENERGY ASSISTANCE

has been provided to more than 6,600 households in central Indiana in 2024.

ABOUT WARM HEART WARM HOME FOUNDATION™

Citizens Energy Group's Warm Heart Warm Home Foundation™ provides financial grants, utility line/appliance repair and/or replacement, energy management education, and case management to individuals and families throughout the greater Indianapolis metropolitan area experiencing short-and long-term economic hardship.

HOW WARM HEART WARM HOME IS FUNDED



*FY24



MAKING A GIFT

Warm Heart Warm Home Foundation™ is a registered 501 (c) (3) organization. Contributions received are tax deductible and go directly to those who need it most. Citizens Energy Group will match donations up to a total of \$50,000. One hundred percent of every dollar donated to Warm Heart Warm Home goes to assist those in need.

Warm Heart Warm Home Foundation™ has partnered with DonateStock.com to enable supporters to make stock donations in 10 minutes or less. When you donate stock, you avoid the tax on the gains while deducting 100% of the value of the contribution - you may earn 2-3x the tax savings vs. donating cash.*

For more information or to make a gift, please visit www.CitizensEnergyGroup.com/WHWH.

Warm Heart Warm Home Foundation™ Board

Shannon Stahley
President and Board Chair

Michael Allen
Vice Chair

Jeff Ford
Treasurer

Matt Thomas
Secretary

Ed Bukovac

Melissa Lawson

Becky Schaefer